

To Whom it May Concern

My association with ***The Auction Barn*** commenced some 12 years ago when, following retirement from the Public Service, I established my antiques business, ***The Hall Attic***, located in Hall ACT and purchased items of stock at auction. A former serviceman of some thirty years, followed by twelve years as a public servant in the Department of Defence, I initially restored antiques as a hobby, selling over the internet and at various markets around the ACT.

Regrettably, following twelve years operating the ***The Hall Attic***, increasing health issues forced me to close and I was faced with what to me seemed a daunting and insurmountable task - How to clear the shop and dispose of the vast amount of stock accumulated over the period.

I discussed my dilemma with Stan at ***The Auction Barn*** and there commenced a most beneficial business relationship that subsequently removed the stress and worry that, whilst not appreciating it at the time, was contributing to my ongoing health issues.

The Auction Barn developed a proposal to auction off the stock and assets of ***The Hall Attic*** at an on-site Auction, clearly outlining a timetable and the associated costs. On my acceptance of the proposal I signed the contract and from that point, ***The Auction Barn*** managed the entire process, both from the practical side of sorting, allotting and auctioning the stock and, the advertising side ensuring a wide circulation of the details of the upcoming auction.

Although involved with the process and providing some details relating to identification of items of stock, my input was minimal. ***The Auction Barn*** Team, whilst preserving their professionalism, were polite, courteous and very helpful, displaying a level of friendliness that ensured I was at ease throughout the activity. I was impressed with ***The Auction Barn*** Team's knowledge and the care they took. I think it impressive that there were no breakages, particularly when dealing with in excess of some 2000 items of stock ranging from furniture through to delicate glassware and porcelain.

On completion of the Auction I was provided with a complete sales invoice individually listing all items sold and detailing costs. The proceeds of the sale were subsequently transferred to my bank account, all in accordance with the timescale outlined in the contract. Items not sold at the on-site Auction were transferred to ***The Auction Barn*** auction rooms and sold through the normal in-house auctions convened weekly.

Following my experience with ***The Auction Barn*** I have recommended them to a number of friends and colleagues, many of whom have subsequently used their services. Further, as a qualified Valuer I often assist elderly persons through Rotary and other avenues who are seeking assistance with downsizing their homes. On a number of occasions I have recommended that they use the services of ***The Auction Barn***. A number of those that have taken up the recommendation have commented to me that they were very happy with the service provided, particularly the up front explanation of costs and assistance with transport.

To date I have not received any adverse comment in relation to my recommendation of ***The Auction Barn***.

Tim Bloomfield AM